

# Extended Families



## LinC Program: Linking + Including + Connecting

Whether you need skills training to enable participation, support to overcome barriers to access mainstream services or assistance to access the community, LinC can provide it all.

### What is the Extended Families LinC Program?

We have a belief that everyone should be *linked in*, *included* and *connected* to their community, but know sometimes a little help is needed. We want to support children and young people to achieve this by supporting:

**Skills development:** Experienced staff provide individual life and social skills training for children / young people with a disability to enable them to participate more fully in the community and improve their relationships with others e.g. travel training, social skills

**Capacity Building:** Working with participants to overcome barriers to accessing and participating in mainstream services.

**Inclusion Support:** Providing 'one on one' support to enable engagement and participation in community, social and recreation activities. Our team of Inclusion Support Workers support the achievement of specified social, personal and developmental needs and goals.

If you're unsure about the support you need, talk to us about working out a plan for steps towards skill development to reach longer term life and independence goals.

### The LinC process

1. **Contact Extended Families** - Speak to one of our experienced Coordinators about your support needs. We talk to you about:
  - Intake assessment (if not already registered with Extended Families)
  - What would you like the support for?
  - When and how often support is needed?

We have a referral form that needs to be completed to help us have all the key information we need.

2. **LinC request** – We'll explore our current pool of Inclusion Support Workers or if needed recruit specifically for your needs. When a Worker has been identified a quote will be prepared based on your request.
3. **Information** – Prior to the start of service we will ensure we have up to date support information about the participant and will document this for relevant people. We will get you to complete a home safety check if the worker is providing support in home, provide you with information about the worker and provide the worker with information about the participant and family.
4. **Service agreement** – The quote will be used to inform a service agreement, which also includes; schedule of supports, description of service, how support will be provided, provider and participant responsibilities, payments and outlines conflict of interest.
5. **LinC introduction (if needed)** – We are able to arrange an opportunity for families and children to meet the worker before the first visit, however an additional cost applies. Otherwise the Inclusion Support worker will arrive on their own for the first visit.
6. **Supervision and support** – The LinC Coordinator will follow up with families and workers after the first visit for feedback. Families are expected to communicate any major changes to support needs to the organisation.

## What is the cost to have a LinC Inclusion Support Worker?

NDIS Support Category	NDIS Support Item & Number	Price per hour
3.11 Improved relationships	Individual social skills development 11_024_0117_7_3	\$56.14
3.09 Increased social and community participation	Individual skills development and training 09_009_0117_6_3	\$56.14
1.04 Assistance with social and community participation	Assistance to access community, social and recreation activities - individual <b>Standard</b> - weekdays 04_104_0125_6_1 - weekday evening 04_103_0125_6_1 - Saturday 04_105_0125_6_1 - Sunday 04_106_0125_6_1 - Public Holiday 04_102_0125_6_1 <b>Higher Intensity</b> - weekdays 04_101_0104_6_1 - weekday evening 04_098_0104_6_1 - Saturday 04_099_0104_6_1 - Sunday 04_100_0104_6_1 - Public Holiday 04_097_0104_6_1	\$44.72 \$49.04 \$62.03 \$79.38 \$96.69 \$47.20 \$51.76 \$65.48 \$83.78 \$102.08

Note: Prices above are based on the NDIS Price Guide July 2017. They will be updated as new prices are published.

### Additional costs

The above NDIS prices do not cover the cost of establishing or reporting the LinC match and service. To ensure we can provide a quality and safe service, we charge the establishment and reporting costs outlined in the NDIS price guide and also apply an additional administration fee when a new service agreement is required for the same service.

Item / description	Price
Establishment fee - Applies when there are over 20 hours of support a month and the participant is new to Extended Families.	\$500.00
Establishment fee - Applies when there are over 20 hours of support a month and the participant is already an active client of Extended Families.	\$250.00
Management and reporting fee - Applies to services when there are less than 20 hours of support a month. This is presumed to be an annual fee, however it is also applied each time significant changes are requested to an existing service agreement e.g. setting up new or additional service.	\$178.88 (4 hours)
Administration fee - Applies each time minor changes are requested to an existing service agreement e.g. extending or increasing a current service; a new service agreement is required (for the same service) due to early plan review.	\$89.44 (2 hours)

### Transport

If the match involves the provision of participant transport by the Inclusion Support Worker, travel will be charged at a rate of \$0.86. This can be paid directly or converted to hours under the relevant support item rate. Travel for home visits to complete further assessment to ensure a quality service or as part of introducing and preparing an Inclusion Support Worker will also apply. This is in addition to the establishment and review fee that is part of all LinC matches.

### Contact us

We are ready to discuss your needs. For further information about Extended Families LinC Program or other services please contact us.

Phone: 9285 4839

Email: [intake@extendedfamilies.org.au](mailto:intake@extendedfamilies.org.au)