

Extended Families



LinC Program: Linking + Including + Connecting

Whether you need skills training to enable participation, support to overcome barriers to access mainstream services or assistance to access the community, LinC can provide it all.

WHAT IS THE EXTENDED FAMILIES LINC PROGRAM?

We believe that everyone should be *linked in*, *included*, and *connected* to their community, but know that sometimes a little help is needed. Our team of Inclusion Support Workers support the achievement of social, personal, and developmental goals.

Independent living skills development: Our support workers empower you to develop essential skills and gain independence in various activities. With a strong belief in authentic inclusion, we specialize in areas like independent travel and daily routines. Using a strengths-based approach, we will identify and nurture your strengths, working collaboratively towards your goals in a fun, engaging and positive way.

Social skills development: Strong relationships beyond the family circle can be crucial for the wellbeing and safety of people with disabilities. Together, create a supportive environment where participants can thrive and build meaningful connections through the development of social and communication skills, and the implementation of positive behaviour support strategies.

Inclusion support: At times, individuals with disabilities may benefit from having someone by their side to fully participate in their community. Our support workers offer personalised "one on one" support, enabling authentic engagement in community, social, and recreational activities. We strive to empower individuals to explore and embrace all that their community has to offer, ensuring that no one is left behind.

If you're unsure about the support you need, talk to us about how we can work with you to develop a plan to achieve your NDIS goals.

THE LINC PROCESS

- 1. Make a Referral** – Contact Extended Families and speak to the LinC Team Leader who will work with you to complete a referral form that identifies your support needs, preferences, schedules and goals and what you're looking for in a support worker.
- 2. Intake:** Once your referral is complete, we will begin exploring our current team of support workers, or, if needed, we can recruit specifically for your needs.
- 3. Profile Building & Matching:** Prior to the start of the service, we will create a participant profile for you that outlines your support needs, preferences, and any other relevant information. Once a worker has been identified, we will provide them with this information and send you their worker profile that outlines their background and experience. Matching will not progress until you decide the worker is a good fit for you; this is exemplary of our personalised service.
- 4. Quote and Service Agreement:** We will develop a quote based on your request, which will in turn be used to create a Service Agreement. A Service Agreement details your schedule of support, description of service, how support will be provided, provider and participant responsibilities, our complaints processes, payment requirements and our conflict-of-interest policy.
- 5. Inclusion Support Worker Introduction:** We will arrange a billable meet and greet or introductory shift with your specifically matched support worker so you can decide if the match is right for you.
- 6. Additional Ongoing Support:** You will be allocated a LinC Services Facilitator (LinC SF) who will follow up with you and your workers after the first visit. Your LinC SF will be available to support your ongoing needs, to provide support and guidance to your workers, and ensure you are satisfied with the service you receive.

WHAT IS THE COST TO HAVE A LINC INCLUSION SUPPORT WORKER?

NDIS Support Category	NDIS Support Item & Number			Price per hour
4.04 Assistance with Social and Community Participation and 1.01 Assistance with Self-Care Activities <i>Weekdays – Mon-Fri < 8pm</i> <i>Evenings – Mon-Fri and shift finishes after 8pm</i> Shifts 12am-6am incur a night rate – please enquire. Inactive Sleepover: \$276.27	Standard Needs	4.04	1.01	
	Weekdays	04_104_0125_6_1_T	01_011_0107_1_1_T	\$66.45
	Weekday Evening	04_103_0125_6_1_T	01_015_0107_1_1_T	\$73.21
	Saturday	04_105_0125_6_1_T	01_013_0107_1_1_T	\$93.50
	Sunday	04_106_0125_6_1_T	01_014_0107_1_1_T	\$120.56
	Public Holiday	04_102_0125_6_1_T	01_012_0107_1_1_T	\$147.62
	High Intensity	4.00	1.01	
	Weekdays	04_400_0104_1_1_T	01_400_0104_1_1_T	\$71.83
	Weekday evening	04_401_0104_6_1_T	01_401_0104_1_1_T	\$79.14
	Saturday	04_402_0104_6_1_T	01_402_0104_1_1_T	\$101.07
Sunday	04_403_0104_6_1_T	01_403_0104_1_1_T	\$130.32	
Public Holiday	04_404_0104_6_1_T	01_404_0104_1_1_T	\$159.57	
3.11 Improved relationships and	Individual social skills development			\$74.63
	11_024_0117_7_3 Monday to Friday – all times			
3.09 Increased social and community participation	Individual skills development and training			
	09_009_0117_6_3 Monday to Friday – all times			
3.15 Improved Daily Living	Skill development and training, incl. PT training.			\$65.47
	15_037_0117_1_3 Monday to Friday 6am-8pm			
4.04 Group Activities in the Community Group supports attract a fee of \$4 per hour to cover planning and assessment for both participants.	Standard needs	1 Worker: 2 Participants	Non-Face-to-Face Fee	
	Weekdays	04_104_0125_6_1_T	\$4	\$33.23
	Weekday Evening	04_103_0125_6_1_T	\$4	\$36.61
	Saturday	04_105_0125_6_1_T	\$4	\$46.75
	Sunday	04_106_0125_6_1_T	\$4	\$60.28

Note: Prices above are based on the NDIS Price Guide July 2023. They will be updated as new prices are published.

ADDITIONAL COSTS

The above NDIS prices do not cover the cost of initial planning and assessment, report writing, or care team meetings. To ensure we can provide a safe and high-quality service, we charge an establishment fee, reporting costs and for the provision of non-face-to-face supports. These are outlined below.

Item / description	Price
Establishment fee - Applies when there are over 20 hours of support a month and the participant is new to Extended Families.	\$654.70
Non-Face-To-Face Supports – Initial 2 hours to support with assessment, development of support needs information and matching of the best quality worker. 2 hours provision for NDIS reporting and client specific training when agreed upon with Participant or Participant Representative.	\$265.80 (4 hours)

TRANSPORT COSTS

If the match involves the provision of participant transport by the Inclusion Support Worker, travel will be charged at a rate of \$1.05 per km. This will be charged via the associated category above. Travel for any support related meetings or visits to complete further assessment will also apply.

Please note, transport cannot be claimed under the category Improved Daily Living.

CONTACT US

We look forward to discussing your needs. For further information about Extended Families' LinC Program or other services please contact us.

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